

2022  
Master of Commerce  
First Semester  
MC-104: Organization Theory and Behaviour  
(Same for USOL candidates)

Time allowed: 3 Hours

Max. Marks: 80

**NOTE:** Attempt five questions in all, selecting atleast one question from each Unit. All questions carry equal marks.

x-x-x

**UNIT – I**

1. What is the difference between the tall structure and flat structure? Which structure of organization would you like to prefer and why give reason to support your answer?
2. What is the distinction between authority and power? What is the appropriate way to implement the power? Does the power increase the responsibility or just limit to its scope of powers?
3. How we consider the understanding of perception is important. Explain it with the process of perception formation.

**UNIT - II**

4. Differentiate between the Nominal group and Delphi technique?
5. How to make the communication effective in the organization, what are the various ways to improve communication in the organization?
6. How do we determine the Behaviour and how do we modify the behaviour of employees in the organization?

**UNIT -III**

7. How we make leadership effective. What are the various theories given by the theorist for better understanding the leadership behavior?
8. What is the relationship between the power and conflict? Comment on it with suitable business situations examples?

P.T.O.

(2)

**UNIT - IV**

9. What are the various determinants to the Organizational culture? What is the role of top management in the culture creation?
10. Coping strategies for Work stress exist at both individual and organizational levels. Summarize and evaluate these strategies for preventing or effectively managing stress.

X-X-X