

2022
Master of Commerce
First Semester
MC-106: Management Information System
(Same for USOL Candidates)

Time allowed: 3 Hours

Max. Marks: 80

NOTE: Attempt five questions in all, selecting atleast one question from each Unit.

x-x-x

UNIT - I

- I. What is Management Information system? Explain the framework for designing MIS in an organization. (16)
- II. Define Information Overload. Describe the techniques of managing Information Overload in detail. (16)
- III. What is feedback? Draw the difference between positive and negative feedback with suitable examples. (16)

UNIT - II

- IV. Draw the difference between:-
 - a) Formal and Informal information system
 - b) Public and Private information system(2x8)
- V. Define MIS. Explain the structure of Management Information System in detail. (16)

UNIT - III

- VI. What do you mean by office automation system? Explain the features of office automation system. (16)
- VII. What is Decision Support System? Explain the applications of Decision Support System in industry. (16)

P.T.O.

(2)

- VIII. What do you understand by Transaction Support System? Explain its role with suitable examples. (16)

UNIT - IV

- IX. What do you mean by SDLC? With help of a diagram, describe the steps of SDLC in detail. (16)
- X. What do you understand by ERP? Explain the process of implementation of ERP. (16)

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