

2022
P.G. Diploma in Personnel Management and Labour Welfare
First Semester
DPM-302: Industrial Sociology and Psychology

Time allowed: 3 Hours

Max. Marks: 70

NOTE: Attempt five questions in all, selecting atleast one question from each Unit. All questions carry equal marks.

x-x-x

UNIT – I

- I. What is industrial bureaucracy? Why bureaucratization consider important for smooth functioning of any organization.
- II. Define group. Differentiate between the formal and informal groups?
- III. What is the Hawthorne study? What were the findings of the Hawthorne studies?

UNIT - II

- IV. Explain the impact of Indian social system on recruitment.
- V. Write short note on the following:-
 - a) Society's Expectation in Industry
 - b) Industrial Worker and his Future

UNIT - III

- VI. What do you mean by industrial psychology? Discuss nature, scope and importance of industrial psychology.
- VII. Critically examine the psychoanalytic approach to personality.

UNIT - IV

- VIII. What are the various factors that affect the perceptions of individuals in the organisations? What are the various sources of building the perception on an individual?
- IX. What do you mean by motivation? What are the two main types of motivation? Discuss financial and non-financial aspects of motivation.
- X. What are the various causes of stress and what are the various techniques used by the organisations in recent years to reduce the stress level of the employees?

x-x-x