

Exam Code: 1158

Sub. Code: 8454

2022

P.G. Diploma in Personnel Management and Labour Welfare

First Semester

DPM-303: Organizational Behaviour

Time allowed: 3 Hours

Max. Marks: 70

NOTE: Attempt five questions in all, selecting atleast one question from each Unit.

x-x-x

UNIT – I

- I. What is organizational behavior? What is its scope? What is the necessity of studying this subject? (14)
- II. Define personality. What are its major determinants? (14)
- III. Write short notes on:-
 - a) Perception
 - b) Concept of attitude and values (2x7)

UNIT – II

- IV. What is transactional analysis? How does it help in improving interpersonal relationship? (14)
- V. 'Communication is the No. 1 problem of management'. In the light of this statement discuss the importance of communication. (14)

UNIT – III

- VI. What do you understand by Group Cohesiveness? Explain the factors influencing group cohesiveness. (14)
- VII. Give ways and mean to make the teams effective and high performance teams. (14)
- VIII. What do you understand by motivation techniques? Give a few techniques which are generally used in practice? (14)

P.T.O.

(2)

UNIT – IV

- IX. What do you understand by organisational change? Identify some major characteristics found in successful organizational change. (14)
- X. Write short notes on:-
- a) Conflict management
 - b) Organizational health development (2x7)

x-x-x