Exam Code: 1431 Sub. Code: 9743

1129

B. Voc. (Logistic Management) Third Semester LEM-303: Marketing Management

Time allowed: 3 Hours

Max. Marks: 80

(4x4)

NOTE: Attempt <u>five</u> questions in all, including Question No. I which is compulsory and selecting one question from each Unit.

x - x - x

I. Attempt any four questions from the following:-

a) List down the components of marketing environment.

- b) What are the objectives of marketing research?
- c) What are the benefits of market segmentation?
- d) Explain briefly Green Marketing.
- e) List down the qualities of a good salesman.
- f) Write a short note on 'marketing ethics'.

$\underline{UNIT} - I$

- II. Define the term marketing. Explain how marketing concepts have evolved over time. (16)
- III. What is consumer behaviour? What are the-factors influencing behaviour of consumers? (16)

<u>UNIT – II</u>

- IV. What is market segmentation? What are the bases of segmenting consumer markets? (16)
- V. What is Product Life Cycle? Discuss the different stages of PLC and its implications for marketers. (16)

<u>UNIT – III</u>

- VI. Explain various pricing strategies in detail. (16)
- VII. What are channels of distribution? Discuss factors that influence marketers to choose a particular channel of distribution. (16)

P.T.O.

<u>UNIT – IV</u>

x-*x*-*x*

VIII. Define advertising and give its features. Critically evaluate the role of advertising in modern society. (16)

IX. Write notes on any two of the following:-

a) Direct Marketing

b) Retail Marketing

c) Customer Relationship Marketing

(2x8)