

(i). Printed Pages: 2 Roll No. ....

(ii) Questions : 10 Sub. Code : 

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Exam. Code : 

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Master of Commerce 1<sup>st</sup> Semester

(1129)

**ORGANISATION THEORY AND BEHAVIOUR**

(Same for USOL Candidates)

Paper—M.C.—104

Time Allowed : Three Hours]

[Maximum Marks : 80

**Note :—** Attempt **five** questions in all, selecting at least **one** question from each unit. All questions carry equal marks.

**UNIT—I**

1. What are the various organizational behaviour theories ? Explain the theories in the context of neo-classical and classical theories.
2. There is a difference between values, attitude and personality, but why values are called to be the foundation for personality.
3. Who are Beauocrats and why is bureaucratization considered important for smooth functioning of any organization ?

**UNIT—II**

4. Detailed the process of group decision making, why it is important to give importance of everyone's decision, if we ignore any group member in decision making, what effect would it leave ? Discuss.

5. Communication is necessary for successful running of organization. What are the barriers to the organizational communication ?

### UNIT—III

6. Define the Concept of Conflict. Why is it important to solve the conflict in the organizations ?
7. How we make leadership effective, what are the different types of leadership qualities a leader must possess ?
8. Power comes with Authority and Responsibility. What are the various power tactics used by the Organizational Leaders in successful implementation of organizations ?

### UNIT—IV

9. What is work stress ? What are the various types of stress an employee faces during its work environment ?
10. What are the various determinants to the Organizational Culture ? What is the role of top management in the culture creation ?