

1129

M.Com. (M.E.F.B.) Third Semester
FB-303: Business Management - IV (Operations)

Time allowed: 3 Hours**Max. Marks: 80**

NOTE: Attempt five questions in all, selecting atleast two questions from each Unit.

x-x-x

UNIT – I

- I. Write a detailed note on need and scope of operations management? Also state how it helps in taking managerial decisions pertaining to operations with examples. (16)
- II. What are the facilities location and facilities layout? How are these useful in operations management? Explain in detail, location and facilities layout. (16)
- III. Answer following:-
 - a) Define and differentiate Job and Work design
 - b) Capacity planning work and Job design (16)
- IV. What do you mean by operation planning and control? Explain the process of planning and control for mass production. (16)
- V. Briefly answer following:-
 - a) Planning for batch production
 - b) Planning and control for job shop (16)

UNIT – II

- VI. Define Projects. Discuss key issues operations in production planning and control of projects. (16)
- VII. What is value engineering? How it helps in quality assurance? Give detailed answer. (16)
- VIII. Answer the following:-
 - a) Material management and purchase system
 - b) Standardisation and codification (16)
- IX. What are the key tasks in store management? Discuss in detail with examples. (16)
- X. Highlight the importance and role of Inventory Control. Also discuss important techniques of Inventory Control. (16)

x-x-x