1129

P.G. Diploma in Personnel Management and Labour Welfare

First Semester

DPM-302: Industrial Sociology and Psychology

Time allowed: 3 Hours   Max. Marks: 70

NOTE: Attempt <u>five</u> questions in all, selecting atleast one question from each Unit.

x-x-x

UNIT – I

I.   Outline the nature, scope and significance of industrial sociology and psychology in managing human resources in any organization.   (14)

II. Critically examine the implications of Hawthorne experiments on the socio psychological behaviour of the employees in the organization.   (14)

III. Discuss the role of industrial bureaucracy and its impact on the employees and the employer's relationship in the organization.   (14)

UNIT – II

IV. What do you think is the impact of Indian social system on the recruitment selection and commitment of employees to the organization?   (14)

V.   Outline the strategies that are adopted to motivate the industrial workers in the organizations in India.   (14)

VI. Do you think the industry is able to meet up to the expectations of the society? Discuss.   (14)

UNIT – III

VII. What according to you is the significance of understanding industrial psychology and its application in the industry?   (14)

VIII. Discuss the various personality types and its importance in understanding human behaviour in organizations.   (14)

UNIT – IV

IX. What do you understand by perception; examine its process elements and limitations in understanding human behaviour.   (14)

X.   Write notes on the following:-
     a) Is industrial morale and job satisfaction interlinked, discuss.
     b) Outline the Causes of industrial conflict and strategies to manage it.   (2x7)

x-x-x