

1129

**P.G. Diploma in Personnel Management and Labour Welfare**  
**First Semester**  
**DPM-303: Organizational Behaviour**

**Time allowed: 3 Hours**

**Max. Marks: 70**

*NOTE: Attempt five questions in all, selecting atleast one question from each Unit.*

*x-x-x*

**UNIT – I**

- I. What do you understand by organization behaviour, outline the significance of individual perception in understanding individual behaviour? (14)
- II. Do you think that attitudes determine job satisfaction? Discuss. (14)
- III. How do you define personality, examine the various factors that impact individual personality. (14)

**UNIT – II**

- IV. Outline the significance of interpersonal communication in the organization, outlining its process and the limitations thereof. (14)
- V. What do you understand by transactional analysis, examine its importance in effective and efficient communication in the organizations? (14)

**UNIT – III**

- VI. How do you think teams are different from groups? Examine the stages in group formation (14)
- VII. Define leadership. Outline the various approaches and styles of leadership. Discuss the contingency theory of leadership. (14)
- VIII. How is morale different from motivation? Outline the strategies for motivating employees in the organization. (14)

P.T.O.

(2)

**UNIT – IV**

- IX. What do you understand by organizational dynamics? Discuss its components and significance for organizations. (14)
- X. Write notes on the following:-
- a) Outline the causes of resistance to change in the organizations.
  - b) Outline the elements determining the organizational health and effectiveness'. (2x7)

x-x-x