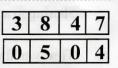
(i) Printed Pages : 2

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(ii) Questions :10

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Master of Commerce 4th Semester 1059 KNOWLEDGE MANAGEMENT (Same for USOL Candidates) Paper—M.C 402

Time Allowed : Three Hours] [Maximum Marks : 80

Note :— Attempt five questions in all, selecting at least one question from each Unit.

UNIT—I

- 1. "Technological advances have greatly helped the growth of Knowledge Management, although the field has not yet reached full maturity". Elucidate the statement.
- 2. Identify the Key elements of Knowledge Management infrastructure, which operate in an organization. Also, explain how Knowledge Management can become a source of competitive advantage for an organization.
- 3. Write short notes on the following :----
 - (a) Knowledge Intensive Organizations
 - (b) Knowledge Value Chain

UNIT—II

4. Differentiate between Document Management Systems and Database Management Systems in terms of Knowledge Management. How are these systems helpful in successful Knowledge Management Implementation?

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5. Define Knowledge Sharing. Discuss various barriers to Knowledge Sharing in an Organization.

UNIT-III

- 6. How would you differentiate between Tacit Knowledge and Explicit Knowledge ? Discuss various models of Knowledge Creation.
- 7. What are the critical enabling conditions in the Knowledge Creation Process ? Explain in detail.

UNIT-IV

- 8. "A close link between Knowledge Management and the strategic plans of the organization ensures that Knowledge activities contribute to profitability and strategic advantage." Elucidate the statement.
- 9. Describe layered structure of Knowledge Management architecture, which can be used for successful implementation of Knowledge Management process in an organization.
- 10. Write short notes on the following :---
 - (a) Organizational Design for Knowledge Management
 - (b) Knowledge Based Reward Systems.