

1127

P.G. Diploma in Personnel Management and Labour Welfare
First Semester
DPM-302: Industrial Sociology and Psychology

Time allowed: 3 Hours

Max. Marks: 70

NOTE: Attempt five questions in all, selecting atleast one question from each Unit.

x-x-x

UNIT – I

- I. Discuss the significance of Hawthorne experiments in improving the organizational and employees health and welfare. (14)
- II. What is the importance of formal and informal groups in industrial bureaucracy in organizations? Discuss. (14)
- III. What is the role of unions and employers organizations in maintaining industrial peace and harmony? Discuss. (14)

UNIT – II

- IV. What do you think is the significance of understanding the Indian social system while recruiting and selecting the workers in the organization? (14)
- V. Do you think that the industry and the society are interlinked with each other? Discuss the industry's impact on caste family education and society's expectations in industry. (14)

UNIT – III

- VI. Outline the nature and scope of industrial psychology and its significance in understanding worker psychology and improving his performance. (14)
- VII. Psychology and management are interlinked. Do you agree with the statement? Discuss. (14)
- VIII. Define personality and its types. Do you think that different personalities impact the organizational workplace? Explain with examples. (14)

UNIT – IV

- IX. What steps can be taken to understand and improve employee's motivation and job satisfaction. Discuss. (14)
- X. What do you understand by the term psychology of industrial conflict? Discuss the significance of managing conflict in enhancing workplace productivity. (14)

x-x-x