

Exam.Code:0010
Sub. Code: 0778

1058

B.A./B.Sc. (Hons.) Sixth Semester

Public Administration

Paper -- IV [Opt. (i)]: Organization Behaviour

Time allowed: 3 Hours

Max. Marks: 90

NOTE: Attempt five questions in all, including Question No. 1 which is compulsory and selecting one question from each Unit.

x-x-x

I. Attempt any nine of the following in about 25-30 words each:-

- a) Define Organisational Behaviour.
- b) Give three measures to improve morale.
- c) Give three methods through which Inter-personal Relations can be improved
- d) Write a note on Attitudes. ,
- e) Write a note on any two styles of leadership.
- f) Write a note on Team Development.
- g) Differentiate between Teams and Groups.
- h) Give three reasons why employees resist change in the organizations.
- i) Write a note on techniques of Organisational Development.
- j) Give three qualities of a leader.
- k) Give two determinants of Motivation.
- l) Write a note on the significance of Organisational Behaviour. (9x2)

UNIT – I

II. Discuss the Meaning, Dimensions and Factors of Inter-personal Behaviour. (18)

III. Explain the concept significance and components of Organisational Behaviour. (18)

UNIT – II

IV. Define Morale. Give measures to increase the morale of employees in an organisation. (18)

V. Discuss the concept of Attitude. Give its types. (18)

P.T.O.

(2)

UNIT – III

- VI. Define the concept of Motivation. Discuss its Determinants. (18)
- VII. Discuss the concept of Leadership. Explain different styles of Leadership. (18)

UNIT – IV

- VIII. Write a detailed note on Organisational Development. Give its, Need and Techniques. (18)
- IX. Explain the concept of Organisational Change. Discuss reasons why there is resistance to change. (18)

x-x-x