

Exam.Code:00314

Sub. Code: 2712

1058

M.Com. (Master of Entrepreneurship and Family Business)

Fourth Semester

FB-403: Business Management – IV (Personnel)

Time allowed: 3 Hours

Max. Marks: 80

NOTE: Attempt five questions in all, selecting atleast one question from each Unit.

x-x-x

UNIT – I

- I. What do you mean by personnel management environment? Examine the personnel management environment in India. (16)
- II. What do you mean by manpower planning? Explain the process and significance of manpower planning. (16)
- III. What do you mean by career planning? Examine the significance of career planning. How would you set up a system of career planning in an organization? (16)

UNIT – II

- IV. What are the objectives of performance appraisal? What are the purposes of performance appraisal? Explain the different method of performance appraisal. (16)
- V. What do you mean by job enrichment? Examine its importance. How would you bring about job enrichment in your organization? (16)
- VI. What are the features of an ideal compensation system? How would set up a system of compensation in an organization? (16)

UNIT – III

- VII. What do you mean by industrial relations? Examine their significance. What are the factors affecting industrial relations? (16)
- VIII. What do you mean by trade unions? What are their functions? How can you ensure better relations between trade unions and management? (16)

UNIT – IV

- IX. What do you mean by collective bargaining? Examine the process and significance of collective bargaining. (16)
- X. What do you mean by workers participation in management? Examine the different methods of workers participation in management. (16)

x-x-x