(i) Printed Pages: 2 Roll No.

(ii) Questions :9 Sub. Code: 0 8 7 5 Exam. Code: 0 0 2 3

Bachelor of Business Administration 3rd Semester (2122)

MARKETING MANAGEMENT

Paper: BBA 203

Time Allowed: Three Hours] [Maximum Marks: 80

Note: — Attempt any FOUR short answer type questions from Section-A. Attempt TWO questions each from Sections B and C respectively.

SECTION-A

(Each question carries 5 marks)

- 1. Answer any FOUR of the following:—
 - (a) What is Green Marketing?
 - (b) List down the steps in new product development process.
 - (c) Outline various packaging decisions.
 - (d) What is Direct Selling?
 - (e) What is packaging?
 - (f) What is Indoor advertising?

SECTION-B

(Each question carries 15 marks)

- 2. You are going to market to purchase a new Jacket for attending a friend's wedding. What factors would you keep in mind while buying the Jacket?
- 3. Suggest the STP strategy to a new FMCG company that wants to introduce a new set of herbal toothpastes. Also give justification for choosing such strategy.
- 4. Explain the traditional and modern concepts of marketing.
- 5. Explain in detail the steps involved in marketing research process.

SECTION—C

(Each question carries 15 marks)

- 6. What is the relevance of Customer relationship management in today's marketing environment?
- 7. Explain in detail the different types of distribution channels. Also discuss their benefits and limitations.
- 8. Discuss different pricing policies and strategies.
- 9. Suggest a promotion mix for a new cosmetics company that wants to introduce a new set of lipsticks. Also give reasons for suggesting such promotion mix.