

(i) Printed Pages : 2

Roll No. ....

(ii) Questions : 10

Sub. Code :

3	8	4	7
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Exam. Code :

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Master of Commerce 4<sup>th</sup> Semester  
(2053)

**KNOWLEDGE MANAGEMENT**

(Same for USOL Candidates)

Paper— M.C. 402

Time Allowed : Three Hours]

[Maximum Marks : 80

**Note :—** Attempt any *five* questions, selecting at least *one* question from each unit. All questions carry equal marks.

### UNIT—I

1. Define Knowledge Management with its dimensions. What are the principles on which knowledge is based ?
2. "Technological advances have greatly helped the growth of Knowledge Management, although the field has not yet reached full maturity". Elucidate the statement.
3. The value of Knowledge to an economy comes from sharing with others. Discuss the necessity of knowledge management in the knowledge based economy.

### UNIT—II

4. Discuss different Knowledge Management systems of any Service Organization.

5. Knowledge sharing is an activity through which knowledge is exchanged among people. Discuss the different types of knowledge that are shared in the organization.

### **UNIT—III**

6. Explain the various knowledge management infrastructures required for efficient functioning of an organization.
7. Write in detail the merits and demerits of Tacit and Explicit knowledge. Also write in brief how tacit knowledge is shared within the organization.

### **UNIT—IV**

8. Discuss fully the different types of tools used in architectural knowledge. Who would use the architectural tools ?
9. Discuss the different types of knowledge management strategies used for the survival, stability and growth of the organization.
10. Briefly explain the following :
  - (a) Role of Middle Management in KM
  - (b) Knowledge Based Reward Systems.