(i) Printed Pages: 2 Roll No.

(ii) Questions : 14 Sub. Code : 0 8 1 6

Exam. Code: 0 0 1 2

Bachelor of Commerce 2nd Semester (2054)

HUMAN RESOURCE MANAGEMENT

Paper: BCM-207

Time Allowed: Three Hours] [Maximum Marks: 80

Note: Section-A is consisting of 6 Short answer questions of 5 marks each. Out of these the candidates are required to attempt any four questions.

Section-B is consisting of 4 Essay Type questions of 15 marks each. Out of these the candidates are required to attempt any two questions.

Section-C is consisting of 4 Essay Type questions of 15 marks each. Out of these the candidates are required to attempt any two questions.

SECTION-A

Write short notes on the following:

- 1. What is the importance of human resource management?
- 2. Explain the techniques of job design.

- 3. Differentiate between recruitment and selection.
- 4. How to make performance appraisal effective?
- 5. What is a Transfer policy?
- 6. What are basis of promotion?

SECTION—B

- 7. Discuss objectives, functions and scope of HRM.
- 8. Discuss process of human resource planning.
- What are the objectives of job design? Explain techniques of job design in detail.
- 10. What are the recent trends in recruitment?

SECTION—C

- What is importance of training and development? Write a short note on identification of training needs.
- Write a detailed note on concept, objectives and methods of performance appraisal.
- Explain the process of designing and evaluation of training programmes.
- Explain how internal mobility and transfers impact on employee's career plan.