(i) Printed Pages: 2	Roll No
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(ii) Questions : 14 Sub. Code : 0 8 9 6 Exam. Code : 0 0 2 6

Bachelor of Business Administration 6th Semester (2054)

## PRODUCTION AND OPERATIONS MANAGEMENT

Paper: BBA-322

Time Allowed: Three Hours] [Maximum Marks: 80

Note:—Attempt any FOUR questions from Section A, each question carries 5 marks. Attempt any TWO questions each from Sections B and C, each question carries 15 marks.

## SECTION-A

- 1. What is Bin Card?
- 2. What is EOQ?
- 3. Define TQM.
- 4. What is product design?
- 5. What are the objectives of maintenance management?
- 6. Define facility location.  $4\times5=20$

## SECTION—B

7. What do you mean by production and operations management? Explain the various functions of production and operations management.

- 8. What is facility layout? Explain its objectives and types.
- 9. Discuss the steps involved in product development process in detail.
- 10. Explain functions and types of production system.

 $2 \times 15 = 30$ 

## SECTION—C

- 11. What is TQM? Explain various tools of TQM.
- 12. Explain the tools and techniques of inventory control.
- 13. What is purchase management? Explain the process of purchasing.
- 14. Write notes on:
  - (a) Just-in-time
  - (b) Functions of store management
  - (c) Objectives of statistical quality control.  $2 \times 15 = 30$