Exam. Code: 0314 Sub. Code: 2712

2054

M.Com. (Entrepreneurship and Family Business)

Fourth Semester

FB-403: Business Management - IV (Human Resource Management)

Time allowed: 3 Hours

Max. Marks: 80

NOTE: Attempt five questions in all, selecting atleast two questions from each Unit.

<u>UNIT - 1</u>

- What are the objectives and functions of Human Resource Management? Explain the challenges faced by Human Resource managers these days. (16)
- State whether Job Analysis is relevant in dynamic business environment? Discuss the techniques used for collecting data for Job Analysis.
- III. Explain the meaning and process of Human Resource Planning. (16)
- IV. Discuss the characteristics of good test. Are tests essential for selecting an employee?
- V. Describe the meaning, significance and policies of promotion. Examine the merits and demerits of promotion by seniority.

UNIT - II

- VI. What do you understand by career management? Explain the criterion in the development of career planning. (16)
- VII. Distinguish between potential appraisal and performance appraisal? Explain the different methods of performance appraisal. (16)
- VIII. What do you mean by compensation management? What are the main considerations in setting up a system of compensation management? (16).
 - IX. What obstacles restrict the growth of collective bargaining in India? Suggest measures for improving the effectiveness of collective bargaining. (16)
 - X. Write a detailed note on importance and procedure of grievance handling. (16)