

P.G. Diploma in Personnel Management and Labour Welfare
First Semester
DPM-302: Industrial Sociology and Psychology

Time allowed: 3 Hours

Max. Marks: 70

NOTE: Attempt five questions in all, selecting atleast one question from each Unit. All questions carry equal marks.

x-x-x

UNIT - I

1. Explain in detail the nature and scope of sociology in industrial and psychology for organizations.
2. Write short notes on-
 - a) Formal and informal groups.
 - b) Balance of social power in the organization.
3. Discuss in detail the implications and significance of Hawthorne experiments on organizational productivity.

UNIT - II

4. Discuss in detail the impact on caste, family education and society's expectation in industry.
5. Is there any impact of Indian social system on recruitment, selection, and commitment of the workers for their organization? Give reasons.

UNIT - III

6. Discuss in detail what is personality and its types. What are the contributions of Freud's development of psychology?
7. a) Discuss the nature and scope of industrial psychology
b) Implications of Psycho-analytical theory.

UNIT - IV

8. Define Perception and discuss its process in detail.
9. What is stress? Discuss its causes and strategies for its management.
10. Discuss the various strategies that can be adopted to increase employee's motivation, morale and job satisfaction in the organization

x-x-x