

(i) Printed Pages : 2 Roll No.

(ii) Questions : 10 Sub. Code :

2	6	1	7	5
---	---	---	---	---

Exam. Code :

0	5	0	1
---	---	---	---

Master of Commerce 1st Semester
(2124)

ORGANIZATION THEORY AND BEHAVIOUR

(Same for CDOE Candidates)

Paper—M.C-104

Time Allowed : Three Hours] [Maximum Marks : 80

Note :— Attempt *five* questions in all, selecting at least *one* question from each Unit. Each question carries 16 marks.

UNIT—I

- I. Critically evaluate the contributions of classical and new classical thinkers to organizational theory. Which one do you think is more relevant today and why ? Explain.
- II. What is Personality ? Discuss the various factors which affect personality development of an individual.
- III. How do we consider the understanding of perception is important ? Explain it with the process of perception formation.

UNIT—II

- IV. Discuss the situations under which group decision-making is better than individual decision-making. Suggest some measures to improve group decision-making.
- V. Communication is necessary for successful running of organization. What are the barriers to the organizational communication ?
- VI. Critically examine Herzberg's two-factor theory. Make a comparison between theories of Herzberg and Maslow.

UNIT—III

- VII. What do you understand by Leadership Style ? How will you secure effective leadership in the management of an Organisation ?
- VIII. What do you understand by transactional analysis ? How is it important in understanding or improving interpersonal relations at the workplace ?

UNIT—IV

- IX. What are the various determinants of the Organizational Culture ? What is the role of top management in the culture creation ?
- X. What is work stress ? What are the various types of stress an employee faces during its work environment ?