

2122
P.G. Diploma in Personnel Management and Labour Welfare
First Semester
DPM-302: Industrial Sociology and Psychology

Time allowed: 3 Hours

Max. Marks: 70

NOTE: Attempt five questions in all, selecting atleast one question from each Unit. All questions carry equal marks.

x-x-x

UNIT 1

1. Outline the implications of Hawthorne experiments on improving workers productivity. On the shop floor.
2. What is the significance of industrial psychologists in recruiting the right people for the organization? Discuss.
3. What is more important for the organisational efficiency? Formal groups or informal groups? Give your viewpoint.

UNIT 2

4. Outline the strategies for keeping the employees motivated in the light of the Changing and aspirations of the employees.
5. Do you think that the new education policy can change the employment scenario in India? Give your viewpoint?
6. What is the role of Indian social system on recruitment, selection and commitment of the Workers for their organizations. Discuss.

UNIT 3

7. Getting work done through the willing cooperation of others calls for better understanding of individual behaviour. Do you agree? Give your viewpoint.
8. Define personality. Critically evaluate the psycho analytical theory of personality.

UNIT 4

9. What is the role of Johari Window in improving perception and interpersonal relations at the workplace?
10. Discuss the various strategies that can be adopted to increase employee motivation and morale in the organizations.

x-x-x