

2122  
P.G. Diploma in Personnel Management and Labour Welfare  
First Semester  
DPM-303: Organizational Behaviour

Time allowed: 3 Hours

Max. Marks. 70

**NOTE:** Attempt five questions in all, selecting atleast one question from each Unit.

X-X-X

**UNIT - I**

- I. What is organizational behaviour? What is its scope? What is necessity of studying this subject? (14)
- II. What is the relevance of perception in understanding in organizational behaviour? (14)
- III. Explain the features of attitudes. What are its components? How is an attitude formed? (14)

**UNIT - II**

- IV. Explain the stages in interpersonal behaviour. (14)
- V. What is transactional analysis? Give two examples of each types of transaction. (14)
- VI. Write a detailed note on interpersonal communication. (14)

**UNIT - III**

- VII. What do you understand by the term 'Leadership'? Enumerate its nature and different style. (14)
- VIII. Write short notes on:-
  - a) Motivation
  - b) Morale(2x7)

**UNIT - IV**

- IX. Discuss the reasons of various types of conflicts in an organization. Suggest measures to resolve intergroup conflict. (14)
- X. Write short notes on:-
  - a) Organizational change
  - b) Organizational health development(2x7)

X-X-X