

2072

B. Voc. (Retail Management) Sixth Semester
RSC-605: Human Resource Management - II

Time allowed: 3 Hours

Max. Marks: 80

NOTE: Attempt five questions in all, including Question No. I which is compulsory and selecting one question from each Unit.

x-x-x

I. Attempt any four the following:-

- a) What do you mean by HRM?
- b) Enumerate objectives of job design.
- c) Differentiate between recruitment and selection.
- d) Features of an effective selection test.
- e) Difference between training and development.
- f) What are the various basis of promotions?

(4x4)

UNIT - I

- II. Discuss the nature and importance of human resource management. What are the challenges faced by HR manager in the retail organization? (16)
- III. 'Human Resource Planning is indispensable in the current scenario'. Why? Discuss the problems in HR planning. (16)

UNIT - II

- IV. What are the various factors affecting recruitment process? Discuss the external sources of recruitment. (16)
- V. What is induction? Discuss the important elements of induction. What are the different problems that arise in induction process? (16)

UNIT - III

- VI. Discuss different types of training with examples. What are the various techniques for evaluation of training programmes? (16)
- VII. 'Performance appraisal is the 360⁰ appraisal of human resources'. Comment. (16)

(2)

UNIT - IV

- VIII. What do you understand by employee transfer? Why transfers are necessary? Discuss its types and policy. (16)
- IX. Explain in detail the various methods of wage payments with examples. (16)

x-x-x