

Exam.Code:0010

Sub. Code: 0778

2071

B.A./B.Sc. (Hons.) Sixth Semester
Public Administration
Paper – IV [Opt. (i)]: Organization Behaviour

Time allowed: 3 Hours

Max. Marks: 90

NOTE: Attempt five questions in all, including Question No. 1 which is compulsory and selecting one question from each Unit.

x-x-x

- I. Attempt any nine of the following in about 25-30 words each:-
- a) Give three measures to improve morale.
 - b) Write a note on Individual Behaviour in organizations.
 - c) Write a note on Attitudes.
 - d) Write a note on any two styles of leadership.
 - e) Write a note on Team Development.
 - f) Differentiate between Teams and Groups.
 - g) Give three reasons why employees resist change in the organizations.
 - h) Give two techniques of Organisational Effectiveness.
 - i) Give three qualities of a leader.
 - j) Give two determinants of Motivation.
 - k) Write a note on the significance of Organisational Behaviour.
 - l) Define Organisational Behaviour. (9x2)

UNIT - I

- II. Discuss the Concept and Significance of Organisational Behaviour. Give its Components. (18)
- III. What do you understand by Inter-Personal Behaviour? Give its dimensions and factors of Inter-personal behaviour. (18)

UNIT - II

- IV. Explain the concept of Morale. Give measures to build up the morale of employees in an organisation. (18)
- V. Explain why development of Teams is considered important. Discuss different types of teams. (18)

P.T.O.

(2)

UNIT - III

- VI. Define the Concept Groups. Discuss the Significance and Types of Groups in organizations. (18)
- VII. Explain Leadership. Give its different styles. Enumerate the qualities of a Good Leader. (18)

UNIT - IV

- VIII. Explain Organisational Change and discuss reasons why there is resistance to change. (18)
- IX. Write a detailed note on Organisational Effectiveness. Give its Approaches. (18)

x-x-x