Exam.Code:0019 Sub. Code: 0852

## 2012

## Bachelor of Commerce (Hons.)

## Fifth Semester

BCH-510: Banking: Electronic Banking and Risk Management

Time allowed: 3 Hours Max. Marks: 80

**NOTE**: Attempt <u>four</u> short answer type questions from Section-A. Attempt <u>two</u> questions each from Section B and C respectively.

X-X-X

## Section - A

|       | <u></u>   |                    |
|-------|---|--------------------|
| I.    | Attempt any four of the following:-                                       |                    |
|       | a) NEFT   |                    |
|       | b) Computer Audit   |                    |
|       | c) I-Net  |                    |
|       | d) Information System Security  |                    |
|       | e) Systematic Risk  |                    |
|       | f) Data-Communication   | (4x5)              |
|       | Section - B   |                    |
| II.   | Discuss the impact of technology on customer and service quality.         | (15)               |
| III.  | Define online banking. Discuss the facilities provided by online banking. | (15)               |
| IV.   | Explain the current trends in information technology.                     | (15)               |
| V.    | Write a note on:-   |                    |
|       | a) RTGS   |                    |
|       | b) SWIFT  | $(2x7\frac{1}{2})$ |
|       | Section - C   |                    |
| VI.   | What do you mean by disaster management?                                  | (15)               |
| VII.  | Discuss the various types of risk in banks.                               | (15)               |
| VIII. | Discuss the risk management framework in bank.                            | (15)               |
| IX.   | Explain the techniques for assessment and management of risk.             | (15)               |